# TRANSPORT FOR LONDON

# MEMORANDUM TO THE BUS SERVICES MEETING

SUBMITTED BY:

SUBJECT: INNER LONDON SAVINGS TRANCHE 4 - ROUTES 12, 14, 44, 72,

73, 170, 259, 390, 453 AND C1

DATE: 10 SEPTEMBER 2021

# INTRODUCTION

1. This paper summarises the development of specifications for Tranche 4 of the inner London savings service changes programme. The route details are in Table 1 and the contract details are in Table 2.

Route	Operator	Tei	mini		Bu	ses	
		Out	Back	Type	Capacity	Length (m)	Year
12/N12	London Central	Oxford Circus	Dulwich Library	DD	87	11.3	2015
14/N14	London General	Putney Heath	Russell Square	DD	95	10.6	2016
44/N44	London General	Victoria	Tooting Station	DD	91	10.6	2018
72/N72	London United	East Acton	Hammersmith Bridge, North Side	SD	57	10.2	2011
73/N73	Arriva London North	Oxford Circus	Stoke Newington	DD	87	11.3	2015
170	London General	Roehampton, Danebury Avenue	Victoria	SD	65	10.8	2014
259	Arriva London North	Edmonton Green	King's Cross	DD	85	10.4	2017
390/N3 90	Metroline	Archway	Victoria	DD	87	11.3	2014
453/N4 53	London Central	Deptford Bridge	Marylebone	DD	87	11.3	2014
C1	London United	Victoria	White City	SD	55	10.8	2018

Table 1 – Route details

Route	Contract Number	Contract Cost £pa	Revenue £pa	Cost Recovery	Mileage pa	PVR	Current Contract Start Date	New Contract Start Date
12/N12	QC62201				802,825	24	03-Nov-18	04-Nov-23
14/N14	QC54101				747,090	25	19-Nov-16	18-Nov-23
44/N44	QC60401				663,132	20	02-Jun-18	03-Jun-23
72/N72	QC52701				403,762	17	30-Sep-17	02-Sep-23
73/N73	QC61601				1,004,028	34	01-Sep-18	02-Sep-23
170	QC59103				808,917	23	09-Dec-17	07-Dec-24
259	QC55301				743,646	19	25-Mar-17	23-Mar-24
390/N3 90	QC61202				923,955	30	01-Sep-18	02-Sep-23
453/N4 53	QC62203				1,057,056	36	17-Nov-18	18-Nov-23
C1	QC57202				365,529	13	01-Jul-17	29-Jun-24

Table 2 - Contract details

- 2. In order to meet the savings target for inner London kilometres (km) over the next few years and to respond to forecast decreases in demand due to the COVID-19 pandemic a series of frequency decreases on inner London bus routes is required. A review has been undertaken to identify excess capacity on inner London routes.
- 3. This paper summarises the development of service change proposals for routes 12, 14, 44, 72, 73, 170, 259, 390, 453 and C1 and is the fourth tranche in a series of planned tranches designed to make inner London savings. These routes have been selected as they meet one or more varying criteria including highest potential saving, suitable time in contract cycle, high baseline frequencies, where demand has decreased most or is forecast to decrease the most and where the impact on passengers is lowest.
- 4. The analysis in this paper scales the pre-pandemic passenger data down with the latest post-pandemic demand forecasts for central London, which assumes a 28% decrease in demand during the peaks and 18% decrease in the inter-peaks. The suburban scaling factors used for areas outside the central area are 86% for peaks and 91% for inter-peaks. The capacity analysis in this paper uses a borough-specific scaling factor. The belief is the risks of cutting frequencies to lower than the required levels is quite low.
- Redeployment of buses may take an average of 18 months from introduction of the service changes. Mid-contract changes are also likely to generate only around 60% of savings.
- 6. Details of the analysis are contained in Appendix B.

#### **PROPOSAL**

# 7. It is proposed to:

- Route 12 Decrease frequency on Monday to Sunday daytimes to 5 buses per hour (bph) and withdraw peak journey. This has a disbenefit to net savings ratio of
- Route 14 Decrease frequency Monday to Saturday daytimes to 6 bph and withdraw peak journey. This has a disbenefit to net savings ratio of
- Route 44 Decrease frequency Monday to Friday peaks to 6 bph and withdraw peak journey. This has a disbenefit to net savings ratio of
- Route 72 Decrease frequencies Monday to Saturday daytimes to 6 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route 73 Decrease frequency during Monday to Saturday daytimes to 10 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route 170 Decrease frequency Monday to Saturday daytimes to 6 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route 259 Decrease Monday to Saturday frequencies to 6 bph, Sunday and evenings to 5 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route 390 Decrease frequency Monday to Saturday daytimes to 7 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route 453 Decrease Mon-Friday peak frequencies to 10 bph and withdraw peak journeys. This has a disbenefit to net savings ratio of
- Route C1 Decrease frequency to 3 bph all week. This has a disbenefit to net savings ration of

	Scheme	Estimated Gross Cost	Estimated Revenue £pa	Estimated Passenger	Estimated Net Cost £pa	Benefit to Net Cost	Estimated Mileage pa	Estimated PVR
		£pa	-	Benefits £pa		X to 1		
	Decrease Mon-Sun							
12	daytimes and evening							
12	frequencies to 5 bph &							
	remove peak jny							
	Decrease Mon-Sat daytime							
14	frequencies to 6 bph &							
	remove peak jnys							
	Decrease Mon-Fri peak							
44	frequencies to 6 bph &							
	remove peak jny							
	Decrease Mon-Sat daytime							
72	frequencies to 6 bph &							
	remove peak jnys							
	Decrease Mon-Sat daytime							
73	frequencies to 10 bph &							
	remove peak jnys							
	Decrease Mon-Fri daytime							
170	frequencies to 6 bph &							
	remove jnys							
	Decrease Mon-Sat daytime							
	frequencies to 6 bph &							
259	withdraw peak jnys and							
	Sun shop hours and all							
	evenings to 5 bph							
	Decrease Mon-Sat daytime							
390	frequencies to 7 bph &							
	withdraw peak jnys							
	Decrease Mon-Fri peak							
453	frequencies to 10 bph &							
	remove peak jnys							
0.4	Decrease Mon-Sat							
C1	frequencies to 4 bph & to 3 bph Sun and eves							
TOTAL	-							

Table 3: Summary of scheme appraisals – estimated costs

- 8. The appraisal has been undertaken in line with the established profile of mid-contract negotiation risk. The estimated costs used in the business case are expected to be realised on contract renewal.
- 9. No implementation requirements or risks have been identified.

### **IMPLEMENTATION DATE**

10. The proposals outlined in this paper should be introduced as soon as possible.

# **RATIONALE**

- 11. The justification for the proposal is as follows:
  - Saves around 1.7 million KMs, to help meet budgetary targets
  - Matches capacity to demand
  - Represents good value for money at a disbenefit to net savings ratio of 1.1 to 1 overall

# **RECOMMENDATION**

12. The Meeting is asked to APPROVE the issue of specifications for the proposals set out in this paper.

# **APPENDIX A - SUMMARY OF FREQUENCIES AND TERMINI**

	Present frequencies & structure		Propose	d freque	ncies & s	tructure		
	AM	Mid	PM	Eve	AM	Mid	PM	Eve
	Peak	day	Peak		Peak	day	Peak	
Route 12 MF								
Oxford Circus, Cavendish Place -								
Dulwich, Lordship Lane/Friern Road	8	8	8	6	5	5	5	5
Oxford Circus, Cavendish Place to	-	-	-		_		-	
Dulwich, Lordship Lane/Friern Road	Jny				-			
Sat								
Oxford Circus, Cavendish Place -	_	_	_	_	_	_	_	_
Dulwich, Lordship Lane/Friern Road	8	8	8	6	5	5	5	5
Sun Oxford Circus, Cavendish Place -								
Dulwich, Lordship Lane/Friern Road	7	7	7	6	5	5	5	5
Darwieri, Lordonip Lane/Them Road	,	,	,	O	J	3	3	J
Route 14								
MF								
Putney Heath, Green Man -								
Russell Square, North Side	7.5	7.5	7.5	5	6	6	6	5
Putney Heath, Green Man to	la							
Russell Square, North Side Sat	Jny				-			
Putney Heath, Green Man -								
Russell Square, North Side	6	7.5	7.5	5	6	6	6	5
Sun								
Putney Heath, Green Man -								
Russell Square, North Side	5	5	5	5	5	5	5	5
Route 44								
MF								
Victoria Station, Grosvenor Gardens -								
Tooting Station, Longley Road	7.5	6	7.5	6/4	6	6	6	6/4
Tooting Station, Longley Road to								
Victoria Station, Grosvenor Gardens	Jny				-			
Sat								
Victoria Station, Grosvenor Gardens -	4/6	6	6	5/4	3/4	6	6	5/4
Tooting Station, Longley Road Sun	4/0	O	O	5/4	3/4	O	O	3/4
Victoria Station, Grosvenor Gardens -								
Tooting Station, Longley Road	3/4	4	4	4	3/4	4	4	4
Route 72								
MF								
East Acton, Brunel Road to Hammersmith Bridge Road	7.5	7.5	7.5\$	5	6	6	6	5
Hammersmith Bridge Road to	7.5	7.5	7.5φ	5	0	0	0	5
East Acton, Brunel Road	7.5\$	7.5	7.5	5	6	6	6	5
Sat					_		-	
East Acton, Brunel Road -								
Hammersmith Bridge Road	3/5	7.5	7.5	5	3/5	6	6	5
Sun								
East Acton, Brunel Road -	0/4	_	_	-	0/4	-	_	-
Hammersmith Bridge Road	2/4	5	5	5	2/4	5	5	5

		Present frequencies & structure AM Mid PM					ncies & s	
	Peak	day	Pivi Peak	Eve	AM Peak	Mid day	PM Peak	Eve
Route 73 MF	reak	uay	reak	LVE	reak	uay	reak	
Stoke Newington Common, South Side to Oxford Circus, Holles Street, West Side Oxford Circus, Holles Street, West Side to	12/15	12	12	10/8	10	10	10	10/8
Stoke Newington Common, South Side Sat	12	12	12	10/8	10	10	10	10/8
Stoke Newington Common, South Side - Oxford Circus, Holles Street, West Side Sun	10	12	12	10/8	10	10	10	10/8
Stoke Newington Common, South Side - Oxford Circus, Holles Street, West Side	6/8	8	8	8	6/8	8	8	8
Route 170 MF (School days)								
Roehampton, Danebury Avenue - Victoria, Wilton Road	8	8	8	5	6	6	6	5
Roehampton, Danebury Avenue to Victoria, Wilton Road Victoria, Wilton Road to	Jny	Jny/-			-	-		
Roehampton, Danebury Avenue  MF (Non-School days)	Jny				-			
Roehampton, Danebury Avenue - Victoria, Wilton Road Sat	8	8	8	5	6	6	6	5
Roehampton, Danebury Avenue - Victoria, Wilton Road Sun	4/6	8	8	5	4/6	6	6	5
Roehampton, Danebury Avenue - Victoria, Wilton Road	4	5	5	5	4	5	5	5
Route 259 MF								
Edmonton Green Bus Station, South Side - Kings Cross, Swinton Street Sat	7+	7	7+	6	6	6	6	5
Edmonton Green Bus Station, South Side - Kings Cross, Swinton Street	5/6	7	7	6	5/6	6	6	5
Sun Edmonton Green Bus Station, South Side - Kings Cross, Swinton Street	4/5	6	6	6	4/5	5	5	5
Route 390 MF								
Archway Station, Archway Road - Victoria Bus Station, Stand C	10	10	10	6	7	7	7	6
Victoria Bus Station, Stand C to Archway Station, Archway Road Sat	Jnys							
Archway Station, Archway Road - Victoria Bus Station, Stand C Sun	4/5	10	10	6	4/5	7	7	6
Archway Station, Archway Road - Victoria Bus Station, Stand C	3/4	6	6	6	3/4	6	6	6

	Present frequencies & structure			cture	Proposed frequencies & structure			
	AM	Mid		Eve	AM	Mid	PM	Eve
	Peak	day	PM Peak		Peak	day	Peak	
Route 453 MF								
Deptford Bridge Station -								
Marylebone Station, Great Central Street Deptford Bridge Station to	12\$	8	12	8/6	10	8	10	8/6
Marylebone Station, Great Central Street Sat	12	8	12	8/6	10	8	10	8/6
Deptford Bridge Station -								
Marylebone Station, Great Central Street Sun	6	8	8	6	6	8	8	6
Deptford Bridge Station -								
Marylebone Station, Great Central Street	6	6	6	6	6	6	6	6
Route C1 MF								
Victoria, Lower Grosvenor Place -								
White City Bus Station	5	5	5	5	4	4	4	3
Sat	Ū	Ü	Ü	Ü	-	-	-	Ü
Victoria, Lower Grosvenor Place -								
White City Bus Station	3	5	5	5	3	4	4	3
Sun					-			-
Victoria, Lower Grosvenor Place -								
White City Bus Station	3	5	5	5	3	3	3	3

#### APPENDIX B - DETAILED ANALYSIS

### Introduction

14. Route 12 is operated by London Central between Oxford Circus and Dulwich Library at 8 bph Monday to Saturday daytimes, 6 bph on Monday to Saturday evenings and 5 bph on Sundays. 87-capacity NRMs are used.

# **Usage**

- 15. Usage has decreased by 30.2% on weekdays, 27.8% on Saturdays and 29% on Sundays over the past 4 years. This is partly due to a frequency decrease introduced in June 2019.
- 16. Table B1 shows change in usage over a 4-year period.

Route	Day Type	Year 1 to 2	Year 2 to 3	Year 3 to 4	Total dUsage
	M-F	-7.6%	-2.2%	-22.8%	-30.2%
12	Sat	-4.5%	-4.6%	-20.8%	-27.8%
	Sun	-3.4%	-7.0%	-20.9%	-29.0%

Table B1: Route 12 change in usage (pre-pandemic)

# **Capacity**

17. The busiest point is southbound on Walworth Road on the approach to Elephant & Castle in the AM peak where a frequency of 6.3 bph was required in the AM peak prior to the pandemic. Post-pandemic demand forecasts show that AM peak bus usage in LB Southwark is expected to decrease by 18.3%. A frequency of 5 bph would provide sufficient capacity.

# **Proposals**

18. It is proposed to reduce Monday to Saturday daytimes frequencies from 8 to 5 bph, from 7 to 5 bph on Sunday shopping hours and from 6 to 5 bph on all evenings. This has a disbenefit to net savings ratio of

#### Route 14

### **Current Service**

19. Route 14 is operated by London General between Putney Heath and Russell Square at 7.5 bph Monday to Saturday daytimes and 5 bph on Sundays and all evenings. 87-capacity double deck buses are used.

### Usage

- 20. Usage has decreased by 12.2% on weekdays, remained level on Saturdays and increased on Sundays by 5.7%.
- 21. Table B3 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-0.6%	-7.8%	-4.2%	-12.2%
14	Sat	1.3%	-0.5%	-1.3%	-0.5%
	Sun	5.1%	-2.0%	2.6%	5.7%

Table B2: Route 14 change in usage (pre-pandemic)

# Capacity

22. The busiest point is Knightsbridge towards Russell Square where a frequency of 7 bph was required in the AM peak prior to the pandemic. Post-pandemic demand forecasts show that AM peak bus usage in RB Kensington & Cheslea is expected to decrease by %. A frequency of 6 bph would provide sufficient capacity.

# **Proposal**

23. A Monday to Saturday frequency decrease to 6 bph has been tested and has a disbenefit to saving ratio of

#### Route 44

### **Current Service**

24. Route 44 is operated by London Central between Victoria and Tooting Station at 7.5 bph Monday to Friday peaks, 6 bph Monday to Saturday interpeaks and 4 bph Sundays and all evenings. 87-capacity double deck buses are used.

# **Usage**

- 25. Usage has increased on all days over the 4 years prior to the pandemic.
- 26. Table B3 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	4.2%	1.2%	-0.1%	5.3%
44	Sat	4.6%	-1.1%	1.1%	4.6%
	Sun	4.8%	-2.9%	2.9%	4.7%

Table B3: Route 44 change in usage (pre-pandemic)

# Capacity

27. The busiest point is Earlsfield Road, towards Victoria in the morning peak where 5.6 bph are required to meet demand. A frequency of 6 bph would therefore provide sufficient capacity.

# **Proposal**

28. A Monday to Friday peak frequency decrease to 6 bph and withdrawal of peak journeys has been tested and has a disbenefit to saving ratio of

#### Route 72

# **Current Service**

29. Route 72 is operated by London United between East Acton and Hammersmith Bridge at 7.5 bph Monday to Saturday daytimes and 5 bph Sundays and all evenings. 55-capacity single deck buses are used.

- 30. Usage has decreased by 42.2% on weekdays, 43.5% on Saturdays and 45.9% on Sundays. This can be mainly attributed to the closure of Hammersmith Bridge, which required the withdrawal of the route between Roehampton and Hammersmith Bridge, north side in April 2019.
- 31. Table B4 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-2.4%	-7.5%	-36.0%	-42.2%
72	Sat	-0.9%	-9.9%	-36.7%	-43.5%
	Sun	-1.3%	-11.7%	-37.9%	-45.9%

Table B4: Route 72 change in usage (pre-pandemic)

# Capacity

32. The busiest point is Westway in the AM peak where 7 bph were required to meet demand, pre-pandemic. Post-pandemic demand forecasts show that AM peak bus patronage in LB Hammersmith & Fulham is expected to decrease by 14.9%. A frequency of 6 bph would therefore provide sufficient capacity.

# **Proposal**

33. A frequency decrease from 7.5 to 6 bph Monday to Saturday daytimes and withdrawal of peak journeys has been tested and has a disbenefit to net savings ratio of

#### Route 73

### **Current Service**

34. Route 73 is operated by Arriva London North between Oxford Circus and Stoke Newington at 12 bph Monday to Saturday daytimes and 8 bph Sundays and all evenings. Three extra AM peak journeys operate towards Oxford Circus. 87-capacity NRMs are used.

# Usage

35. Table B5 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-22.5%	-20.2%	-2.6%	-39.7%
73	Sat	-20.4%	-16.6%	0.2%	-33.5%
	Sun	-23.3%	-23.0%	0.5%	-40.6%

Table B5: Route 73 change in usage (pre-pandemic)

# Capacity

- 36. The busiest point is Angel station southbound where 14 bph were required in the AM peak prior to the pandemic. Post-pandemic demand forecasts show that AM peak bus patronage in LB Islington is expected to decrease by 28.9%. A frequency of 10 bph would therefore provide sufficient capacity.
- 37. Decreasing Monday to Saturday daytime frequencies to 10 bph and withdrawing peak journeys has been tested and is worthwhile with a disbenefit to net saving ratio of



# Route 170

### Introduction

38. Route 170 is operated by London General between Roehampton and Victoria at 8 bph Monday to Saturday daytimes and 5 bph Sundays and all evenings. Two extra AM peak journeys run towards Victoria. 65-capacity single-deck buses are used.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-2.1%	2.5%	2.5%	2.8%
170	Sat	-1.9%	3.7%	2.9%	4.8%
	Sun	-1.0%	-1.5%	5.6%	3.0%

Table B6 – Route 170 change in usage (pre-pandemic)

# Capacity

39. The busiest point is Battersea Bridge towards Victoria in the morning peak where 7.1 bph were required to meet demand prior to the pandemic. Post-pandemic demand forecasts show that AM peak bus usage in LB Wandworth is expected to decrease by 14.6%. A frequency of 6 bph would provide sufficient capacity.

# **Proposals**

40. It is proposed to decrease frequency to 6 bph on Monday to Saturday daytimes. This was found to have a disbenefit to savings ratio of

#### Route 259

# **Current service pattern**

41. Route 259 is operated by Arriva between Edmonton Green and King's Cross at 7 bph Monday to Saturday daytimes and 6 bph Sundays and evenings. Additional peak journeys operate in both peaks. 87-capacity double deck buses are used.

# Usage

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	1.7%	4.0%	-7.2%	-1.8%
259	Sat	-0.9%	2.5%	-7.0%	-5.6%
	Sun	1.4%	-2.5%	1.3%	0.2%

Table B7: Route 259 change in usage (pre-pandemic)

# Capacity

42. The busiest point is Seven Sisters station in the PM peak towards Edmonton Green where 6 bph were required, pre-pandemic. Post-pandemic demand forecasts show that PM peak bus usage in LB Haringey is expected to decrease by 11%. A frequency of 5 bph provides sufficient capacity.

# **Proposal**

- 43. It is proposed to reduce frequency from 7 to 6 bph Monday to Saturday daytimes and withdraw the extra peak journeys. This has a disbenefit to net savings ratio of
- 44. Reducing the frequency to 5 bph on Monday to Saturday daytimes was also tested, however this had a disbenefit to net savings ratio of and is not proposed.

### Route 390

#### **Current Service**

45. Route 390 is operated by Metroline between Archway and Oxford Circus at 10 bph Monday to Saturday daytimes and 6 bph on Sundays and all evenings. Three extra AM peak journeys run towards Oxford Circus. 87-capacity NRMs are used.

46. Table B8 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	23.7%	12.2%	-3.0%	34.7%
390	Sat	17.6%	9.3%	-0.6%	27.8%
	Sun	17.0%	8.8%	2.4%	30.4%

Table B8: Route 390 change in usage (pre-pandemic)

# Capacity

47. The busiest point is on the southbound approach to Kings Cross Station where 9 buses were required in the AM peak required prior to the pandemic. Post-pandemic demand forecasts show that AM peak bus usage in LB Islington is expected to decrease by 28.9%. A frequency of 7 bph would provide sufficient capacity.

# **Proposal**

48. A frequency decrease to 7 bph on Monday to Saturday daytimes was tested and has a disbenefit to net savings ratio of

### Route 453

#### Introduction

49. Route 453 is operated by London Central between Deptford Bridge and Marylebone at 12 bph Monday to Friday peaks, 10 bph interpeaks, 8 bph Saturday shopping hours and 6 bph Sundays and all evenings. Three extra AM peak journeys run towards Marylebone. 87-capacity NRMs are used.

# **Usage & Capacity**

50. Usage has decreased by 5.4% on weekdays, 7.9% Saturdays and 4.1% on Sundays before the pandemic.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-3.4%	-4.0%	2.1%	-5.4%
453	Sat	-2.5%	-6.4%	0.9%	-7.9%
	Sun	-2.1%	-7.2%	5.6%	-4.1%

Table B9 – Route 453 usage (pre-pandemic)

51. The busiest point is on approach to Elephant & Castle in the AM peak where 12.7 bph is required to meet demand pre-pandemic. Post-pandemic demand forecasts show that AM peak bus usage in LB Southwark is expected to decrease by 18.3%. A frequency of 10 bph would provide sufficient capacity.

### **Proposals**

52. It is proposed to decrease frequency to 10 bph on Monday to Friday peaks and removal of peak journeys. This has a disbenefit to savings ratio of

### **Route C1**

# **Current Service**

53. Route C1 is operated by London United between Victoria and White City at 5 bph Monday to Sunday daytimes. 55-capacity single-deck buses are used.

- 54. Usage has decreased on Mondays to Fridays and Saturdays over the last 4 years with a change of -10.7% on weekdays and 4.2% on Saturdays. Usage has increased by 4.4% on Sundays.
- 55. Table B10 shows change in usage over a 4-year period.

Route	Day Type	Year 2 to 3	Year 3 to 4	Year 4 to 5	Total dUsage
	M-F	-11.5%	-1.0%	1.9%	-10.7%
C1	Sat	-8.3%	0.5%	4.0%	-4.2%
	Sun	-5.6%	2.2%	8.2%	4.4%

Table B10: Route C1 – change in usage (pre-pandemic)

# Capacity

56. The busiest point is close to Earl's Court station in the AM peak where 3 bph is required to meet demand pre-pandemic. Post-pandemic demand forecasts show that AM peak bus usage in RB Kensington & Chelsea is expected to decrease by 17%. A frequency of 3 bph would provide sufficient capacity.

# **Proposal**

- 57. It is proposed to decrease frequency from 5 to 4 bph on Monday to Saturday daytimes and from 5 to 3 bph during Sundays and all evenings. This has a disbenefit to savings ratio of
- 58. A frequency decrease from 4 to 3 bph during Monday to Saturday daytimes was tested and had a disbenefit to net savings ratio of 1.1 to 1 but will not be progressed due to disproportionate passenger impact. The table below shows the appraisal for this step.

Route	Scheme	Estimated	Estimated	Estimated	Estimated	Benefit to	Estimated	Estimated
		Gross Cost	Revenue	Passenger	Net Cost £pa	Net Cost	Mileage pa	PVR
		£pa	£pa	Benefits		X to 1		
				£pa				
C1	Decrease Mon-Sat daytimes from 4 to 3 bph							

Table B11: Appraisal of route C1 frequency decrease Mon-Sat daytimes from 3 to 4 bph

# APPENDIX E – ESTIMATED DUTY HOURS, DUTIES & STAFF COST

	Estimated	Estimated	Estimated
Route	dDuty Hours	dDuties	dStaff Cost
12			)
14			)
44			)
72			)
73			)
170	(		)
259	(		)
390	(		)
453	(		)
C1			)